

INCLEMENT WEATHER

We contact the Town's Highway Department to check to see if roads are drivable or not. We will then contact out passengers if there is a cancellation and have them reschedule their appointment.

Driveways, sidewalks, and steps need to be kept clear of trees, brush, cars and snow for access by our vans. Otherwise the driver will not be able to make the pickup.

ALTERNATIVE TRANSPORTATION



The Greater New Haven Transit District is a resource that may be utilized by Orange residents. Call the Greater New Transit District at their Administration Office at (203) 288-6282



NELSON AMBULANCE SERVICE

Contact: Mark Lesage
208 Quinnipiac Avenue
North Haven, CT 06473
(203) 776-0205



<http://www.metrotaxict.com>
(203) 777-7777

TRIP PURPOSE

Rides are provided on a time and space availability basis for medical, dental, therapy, dialysis, and various treatments.

There is a shopping bus that is offered every Tuesday between the hours of 9:00am until 12:00pm .

This van trip goes to the following stores: ShopRite, and the CT Post Mall all in the Milford area. Calls must be made by Friday of the previous week by 12:00pm.

WHAT IS THE DONATION

Donations are requested for each ride that is taken. Escorts ride free.

Suggested donations are as follows:

Orange:	\$4.00 roundtrip
Senior Center:	\$2.00 roundtrip
Outside of Orange:	\$6.00 roundtrip
Shopping Bus:	\$6.00 roundtrip



Transportation Services Staff:

Carol Nardini, Director of Community Services
Kim Callahan, Transportation Coordinator

website: <http://www.orange-ct.gov>

Town of Orange Transportation Services



Guidelines for our Senior & Disabled Residents

High Plains Community Center
525 Orange Center Road
Orange, CT 06477

To Reserve a Ride Call:
Kim Callahan
Transportation Coordinator
(203) 891-4788

Hours of Van Service:
8:30 AM until 3:00 PM
Monday thru Friday

Main Office Hours:
8:30 A.M.—4:30 P.M.
Monday thru Friday

BASIC SERVICE

The Program provides Door-to-Door Service for Orange residents only Mondays thru Fridays. Vehicles used are all handicapped accessible. The drivers will provide limited assistance to and from the vehicle and pick-up and drop-off locations.

WHO IS ELIGIBLE??

Any Resident of Orange who is 55 years or older, or any resident with permanent or temporary disabilities.

WHO MAY COME WITH YOU??

You may bring a personal care attendant or an escort with you on the trip. Guide Dogs, and registered companions are also allowed.

LIMITS OF ASSISTANCE

The driver will assist an ambulatory rider to and from the first floor front door of the pickup and drop-off location for a maximum of three steps. Wheelchair users must be at the bottom of steps prior to boarding the vehicle unless a ramp is available. If requested, the driver will carry up to three shopping bags for each passenger on shopping day.

WAITING FOR A RIDE

This program is a door-to-door service. At your scheduled pickup time, you should be waiting near your front door of your pickup location, where you can see the van or in case of window blind users, where the driver can see you.

Reminder:

Wheelchair users must be at the bottom of their steps or outside their garages prior to boarding the vehicle unless a ramp is available. The drivers are not allowed to enter the home.



WHERE CAN I GO??

Destination Areas are as follows:

Orange, Milford, West Haven, New Haven, Derby-Griffin Hospital, Hamden and Woodbridge



RESERVING A RIDE

You may reserve a ride by calling the Transportation Coordinator at (203) 891-4788 between the hours of 8:30 am until 3:00 pm, Mondays thru Fridays. Rides may be scheduled 1-4 weeks prior to the appointment but more than one month in advance.

Please provide the following information to the Coordinator:

1. Your Full Name, Address and Phone Number
2. Date & Time of the Appointment
3. Doctor's Name, Address, and Phone Number of the Appointment.
4. Trip Destination if other than medical.
5. Passenger Situation, if in wheelchair, has cane, or walker, etc.
6. Type of Wheelchair (Power or Manual)
7. Notify Coordinator if bringing an Aide, Family Member or Companion.
8. Must call in immediately if there is a cancellation
9. We try to pickup at least 1/2 hour to 45 minutes before appointment

When scheduling to come to Senior Center we require a reservation to be made at least one week prior to coming. All our regulars can call the Friday before to verify the reservation made. This will help coordinator since the vans get very busy with appointments



Alternatives can also be found by dialing Info Line at 211
website: <http://www.211us.org>